HOSPITAL TRANSFERS
COVID-19 UPDATE

The Michigan Department of Health and Human Services issued the below policy regarding hospital transfers in response to the COVID-19 critical situation.

https://www.michigan.gov/documents/mdhhs/2025-Hospital-P_685053_7.pdf

The policy is effective immediately through April or until the first of the month following the lifting of the Governor's order.

Molina is implementing this policy for Medicaid, Medicare and MI Health Link (MMP) members.

Molina will support this policy in the following ways:

- Prior authorization is not required when transferring patients from one hospital to another hospital. However, Molina will require notice **from the transferring hospital** within one business day of transfer. The notice can be sent **via fax** to the Molina Utilization Management Department at **800-594-7404**.
- The transferring hospital will arrange ambulance transport. There is no authorization required.
- If the patient has not yet been admitted and the patient is being sent to another hospital from the Emergency Room, the **receiving hospital** must call for authorization in the normal course of business.
- Current payment policies for transfers remain in effect.

For Marketplace, current transfer policies will apply. Please obtain prior authorization through the normal channels.

Thank you for your dedication to Molina members and our community during this critical time. If you have any questions, please contact your Molina Provider Contract Manager.